



March 17, 2010

**Re: City of Bellevue Inspection Services Customer Survey**

Dear Customer:

Please consider taking 3 minutes to complete the attached survey. Your impressions and your ideas are critical to our goals. The City of Bellevue strives to provide the highest level of service to meet our customers' needs and the ideals of being a high-performing organization. Inspecting construction work requires city inspectors to identify changes that need to be made to meet codes and standards. We expect our staff to interact in a courteous, helpful, and professional manner while performing this work.

Again, we emphasize that we need your input, preferably from the person who most closely worked with the inspector on site. This feedback, positive or negative, will be taken into account in our efforts to provide first-rate services. We assure you that your responses can remain anonymous if you wish, and your input will affect current or future inspection services only in a positive manner. Please feel free to contact any of us any time you wish to discuss construction inspection concerns, compliments, or suggestions on how we can improve.

Thank you for your participation in this survey.

**City of Bellevue Development Inspection Services Management Committee**

Dwight Altenburg	Assistant Fire Marshal – Inspections	425.452.4112
Tom Campbell	Code Compliance Supervisor	425.452.6985
Tony Cezar	Transportation Inspection Manager	425.452.7835
Doug Fox	Building Inspection Services Manager	425.452.4447
Ken Hageman	Building Inspection Supervisor	425.452.4123
Bob Lloyd	Electrical Inspection Supervisor	425.452.7911
Tom McFarlane	Clearing & Grading Supervisor	425.452.5207
Tom Miller	Building Single-Family Supervisor	425.452.5369
Mark Muld	Mechanical/Plumbing Inspection Supervisor	425.452.4388
Liz Stead	Land Use Planning Manager	425.452.2725
Scott Taylor	Utilities Construction Services Manager	425.452.4108